

Recovering a Forgotten Partner Account Username

Forgotten usernames can be recovered on the **Username / Password Sign In** page. Navigate to **ServCat** (<https://ecos.fws.gov/ServCat/>) and click the forgotten username link in the lower left corner of the page.

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User Name / Password Sign In

The login below is intended for individuals who have an active partnership with the USFWS and need to contribute content to ServCat. Please note that Three failed attempts to login will result in a temporary lockout of your account. New users must use the link below to register for an account.

Enter your user name and password.

User Name*

Password*

Click here to create a new account.

Click here if you have forgotten your password.

Click here if you have forgotten your username. 

Enter the email associated with ServCat Partner Access account and the characters displayed in the image. Click **Submit**.

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Recover User Name

Email*

Generate new image



Enter Characters Above*

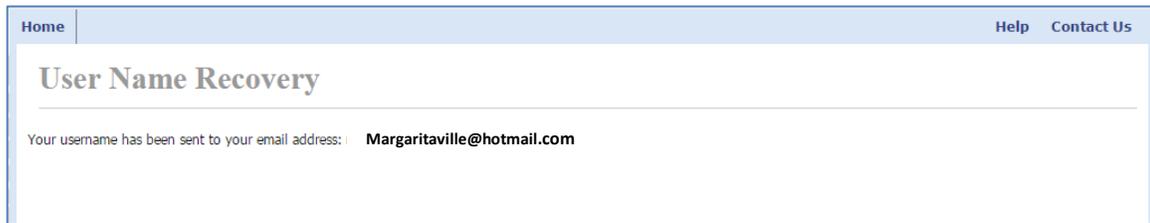
Next, the system will prompt for the answer to the security question associated with the account. Enter the answer and click **Submit**.

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Recover Password

Security Answer*

The system will display a confirmation message that the username has been sent to the email address associated with the account.



Use the email account from above and locate the **Access User Name Recovery** email. Use the username provided in the email to log into the system.

